The Latest Technology & Communication Solutions

DSUK

0330 400 4455
WWW.DIAMONDSOLUTIONSUK.COM

Welcome

IN THE FAST-MOVING TELECOMMUNICATIONS INDUSTRY DIAMOND SOLUTIONS UK LTD ARE AT THE FOREFRONT OF PROVIDING COMMUNICATIONS SOLUTIONS ON A WIDE RANGE OF TELECOM PRODUCTS TO BOTH NEW AND EXISTING CUSTOMERS.

Established in September 2005, DSUK has evolved from just being a mobile phone supplier and inbound-number specialist into a class-leading company that now provides a full range of business communications solutions.

Our aim is to deliver value service and the best quality solutions. We achieve this by working with a number of trusted suppliers to deliver exactly to your business needs.

DSUK

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DSUK OFFER A WIDE OF FAST, RELIABLE BROADBAND SERVICES, TO GIVE YOU THE BANDWIDTH, FLEXIBILITY, RESILIENCE AND COST-EFFICIENCY YOUR BUSINESS NEEDS.

NO MATTER WHAT YOUR BUSINESS DOES, OR WHICH SECTOR YOU OPERATE IN, BROADBAND IS NOW ESSENTIAL.

Broadband internet today underpins a huge range of business activity. Whether it's for websites, emails, cloud storage, apps, a social media presence, client research and feedback or VoIP, a reliable, efficient and speedy broadband connection is vital to remain productive and competitive in the modern business environment.

Broadband is now more affordable than it has ever been. But when it comes to business broadband services, reliability, speed and support are just as important, if not more so, than price alone.

Business Internet

Business Internet

A business cannot run without Internet access. DSUK are able to supply everything from ADSL to Lease Lines, including the new future proofing SoGEA product. With speeds of up to 300mps, we can supply the right option to meet your business requirements, even if you are unable to obtain fibre in your current location.

1

FIBRE TO THE CABINET (FTTC)

Fibre to the Cabinet (FTTC) uses VDSL or similar technology that can deliver much faster speeds over shorter distances.

2

FIBRE TO THE PROPERTY (FTTP)

FTTP's 100% fibre connection offers lightning speeds and improves the performance of your internet connection delivering speeds of up to 1Gbps.

3

LEASED LINES BROADBAND

Lease lines guarantee the end user a quality of service and have service level agreements for downtime whereas Fibre Broadband doesn't and offers speeds up to 1GB.

4

WIRELESS LEASED LINES

Wireless leased line internet is designed for companies who depend on having a fully functional guaranteed speed broadband connection.

5

SOGEA (SINGLE ORDER GENERIC ETHERNET ACCESS)

SoGEA enables a broadband connection without the need for a traditional phone line. This will allow providers to slightly reduce the cost whilst offering fast and reliable broadband with speeds up to 80mb / 20mb.

Business Phones

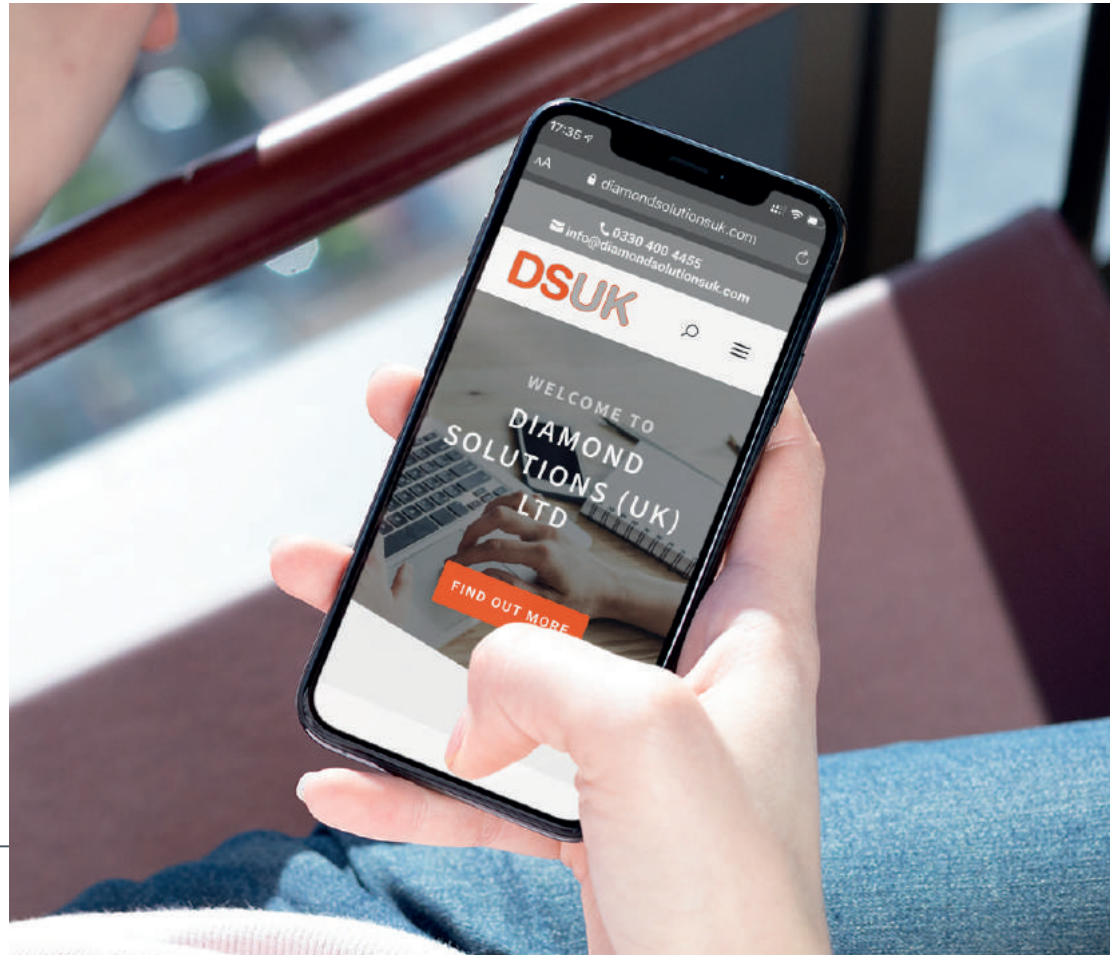
WORKING WITH ALL 3 LEADING UK NETWORK OPERATORS, WE OFFER THE LATEST PLANS, DEVICES AND INTERNATIONAL MOBILE SOLUTIONS.

As an independent provider, DSUK has many advantages over a traditional carrier or the network direct. We have agreements with all 3 leading networks, Vodafone, EE and O2, and are Apple Accredited, which enables us to provide the best devices, with the best coverage at the best value for you.

We appreciate that every business has different requirements. How you communicate with clients, customers, or internally within your organisation, can vary greatly – from making simple calls, to sending emails or texts, using apps and video links, and delivering voicemail.

vodafone

Authorized Reseller



Telephone Numbers

ALWAYS BE LOCAL TO YOUR CUSTOMERS AND START RECEIVING CALLS STRAIGHT AWAY WITH DSUK TELEPHONE NUMBERS PACKAGE.

Whether you are a start-up business or a major international company, DSUK can provide you with a number that best serves and represents your business, ranging from 01/02/03 and 0800/0845/0871 numbers, to local or international toll-free options.

We can provide routing patterns from the straightforward to the complex. These include building in, divert on busy, press 1 for sales, 2 for accounts or time of day routing, as well as various voicemail options.

Why Choose Us?

Full Range of Numbers from Local to National
We supply local numbers, national **(01 ,02, 03, 0844, 0845)**, Freephone **(0800)** and International.

Wide Range of Suppliers
We're independent, meaning we have access to a wide range of suppliers.

Geographic & Non Geographic
We can supply a wide range of non geographic and geographic numbers.

Customer Focussed Numbers
We make your business appear local to your customers from any location.

VoIP Telephone Systems

FOR BUSINESSES WHO WANT TO UNIFY ALL THEIR TELEPHONE CALLS AND CUT COST, VOICE OVER IP SOLUTIONS OFFER THE PERFECT BALANCE OF MANAGEMENT AND MAINTENANCE.

With a voice over IP (VoIP) system, you can move your phones to the cloud and have a maintenance free, cloud based hosted phone system that can be set up simply, quickly and cheaply.

VOIP USES YOUR EXISTING DATA NETWORK TO CARRY YOUR VOICE COMMUNICATIONS, ALLOWING A SINGLE NETWORK TO DO EVERYTHING FOR YOU. DEVICES AVAILABLE CAN RANGE FROM A TRADITIONAL-STYLE HANDSET THROUGH TO A TELEPHONE THAT EXISTS AS A PROGRAM THAT RUNS ON YOUR COMPUTER.

DSUK specialise in helping businesses choose the right system from the many different options open to them. Different configurations have different advantages and drawbacks, so it is important to make sure that you are fully aware of the benefits and implications of a VoIP system.

Advantages of VoIP?

CUT DOWN COSTS
With reduced upfront costs and capital expenditure, and paying on a per user, per month basis, VoIP allows you to cut back substantially on communication costs.

SCALABILITY
Need to add 20 more users to your phone system? With VoIP you do not have to install or upgrade to a bigger phone system. VoIP is scalable, even to include homeworkers.

FUTURE-PROOFING
Although the old network is still alive and well, many businesses won't want to invest in a brand new system that has a short shelf life. By utilising VoIP, you can buy one system that will last a lifetime.

INSTANT COMMUNICATION
Easy to use features such as voicemail, conferencing, messaging and call recording are standard, making your internal communications speedier and more accessible.

Communication

QUICKER AND MORE-RESPONSIVE COMMUNICATION WITH CUSTOMERS.

Stay better connected to your customers with a lower cost and streamlined approach to communications.

Numbers can easily be managed and assigned and calls can be quickly redirected to other lines, including mobiles.

Remote Working

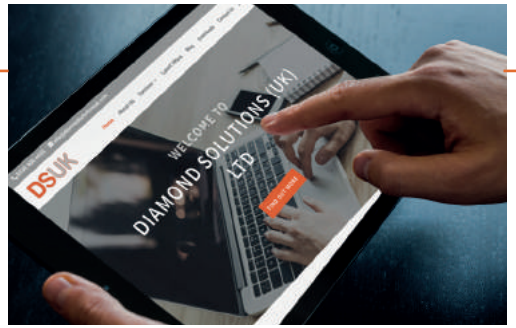
YOUR BUSINESS ONLY NEEDS TO INVEST IN ONE SOLUTION TO ENABLE YOUR TEAMS TO WORK REMOTELY FROM DIFFERENT SITES, ANYWHERE IN THE WORLD.

There has been a large shift in office to remote working, so ensuring the right systems are in place is paramount for continued efficiency.

We can implement a cost effective, flexible and robust remote working solution to include:

- Hosted Phone System
- SIP Trunk Call Manager (STCM)
- Business Internet – FTTC, SoGEA and more
- Unlimited Broadband Data SIM
- Mobile Voice & Data SIM

We can ensure your team has everything they need to work effectively from home.



Mobile Hardware

A LARGE PROPORTION OF OUR CUSTOMERS ARE NOW BUYING PHONES AND TABLETS SOLELY, THEN SUBSEQUENTLY TAKING AN AIRTIME CONTRACT WITH US.

We match the increased demand for sim free hardware, by providing our customers with the best product options available.

Apple and Samsung products remain popular, but over the last year we have also seen the demand for Hammer Blade 3, Alcatel 1B and the JCB range of phones increase. Through our suppliers we can normally turn around an order within 48 hours, providing the phones are in stock. We can also supply graded handsets if you are looking for a high specification product at a highly competitive price.

Phone Insurance

HOW MUCH WOULD A BROKEN MOBILE PHONE DAMAGE YOUR BUSINESS?

Finding the right kind of business mobile insurance deals in the UK can feel like trying to find a needle in a haystack, but we've partnered with a great provider that offers fantastic business mobile phone and, tablet and device insurance, an option that can work out well when covering all of your technology at once.

Speaking to our customers gives us the best insight into what the biggest demands are from businesses of varying sizes and structures. Discovering the intricacies of something as simple as business mobile phone insurance for companies allows us to select the right partner.

What Our Clients Say

I just wanted to say a big big thank you to Tony and Victoria for all of their help on Friday! I will definitely recommend Diamond Solutions to any clients looking for better broadband.

JAMES W

We use Diamond Solutions for our telephone system. How amazing to get an answer message to your email. Our lives are so much easier and they are always on the end of the phone if you have a problem. Thank you Tony and team.

SELENA B

Diamond Solutions - says what they do, excellent service, thanks Tony. Now have power on the go and no worries about missing those important calls.

IAN M

They're passionate about ensuring that you, the customer, comes first with good, honest & sound advice - even if that means that they don't get the order on this occasion. But, when you are using them, their support is fantastic & where necessary, they deal with the phone companies directly so that you don't have to... and they get the right result!

COLIN F

I phoned DSUK to discuss my lack of signal while in my office, within 2 hours Tony was at my office, checked my current tariff and usage, made recommendation and within 24 hours hand delivered my new phone and contract, I never had to leave work saved me a heap of time and frustration, Brilliant.

JOANNE R

In the fast-moving telecommunications industry Diamond Solutions UK Ltd are at the forefront of providing communications solutions on a wide range of telecom products to both new and existing customers.

Call our experienced team to discuss your telecommunications today: **0330 400 4455**

WHETHER YOU REQUIRE CONTRACTED MOBILE AND SIM, SIM ONLY, OR DATA ONLY, WE CAN INTEGRATE NEW TECHNOLOGY AND PROVIDE A PROFESSIONAL SOLUTION THAT OFFERS THE BEST POSSIBLE COMBINATION OF VALUE AND PERFORMANCE FOR YOUR BUSINESS.

0330 400 4455

info@diamondsolutionsuk.com

45 Knowsley Street
Bury, Greater Manchester
BL9 0ST

www.diamondsolutionsuk.com

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